**Instructions**

Please supply requested information in the blue-shaded areas and indicate any attachments that have been included. Where appropriate, supporting documentation may be referenced by specific page and/or paragraph number(s).

**If any of this response contains confidential information, as defined by IC 5-14-3, provide a separate redacted (for public release) version of this document. Specify which statutory exception of APRA applies and provide a description explaining the manner in which the statutory exception to the APRA applies.**

**Respondent Name: Axon Enterprise, Inc**

**Attachments F – Technical Proposal**

* How are the warranty timeframes tracked?

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| The warranty date starts on the 1st or 15th of the next month after shipment of hardware. This gives an agency 30-45 days to deploy hardware before the warranty timeframe begins to be tracked. With large scale deployments, it is not uncommon for the agency to phase deployments, similar to Indiana State Police with two phases in year 1 of 870 and 100 and annual phases of 50 from there. Hardware for subsequent phases are not shipped until the appropriate time and warranty timeframe not started unless requested to be expedited by agency. This phased approach coupled with the warranty date coinciding with shipping handles most large deployment warranty concerns. |

* For items that have serial numbers, would Axon be open to not starting the warranty period until the item gets deployed into service?

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| Axon is open to not starting the warranty period until items get deployed into service. Managing warranty dates on a device by device, date by date system will be challenging for both Axon and Indiana State Police. A possible solution would be a batched solution, where deployed gear is assigned a bucket that is covered under warranty until agreed upon date. Axon does not anticipate any warranty time-frame challenges because of Indiana State Police’s aggressive deployment schedule, multiple phases to follow, and how Axon determines warranty timeframes. Axon is willing to work with Indiana State Police to come to a mutually agreed upon approach that adequately covers the agency’s hardware and protects Axon from inordinate liability, while maintaining the agreed upon proposal amount. |

* Are the Cradlepoint IBR-1700 and the Axon Body 3 included in the 3% extra/spare equipment that will be provided by Axon at no cost?

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| Yes, Axon will be providing 3% spare equipment of every piece of hardware including the Axon Body 3 camera, docks, Axon Fleet camera, Cradlepoint IBR-1700 and wiring and mounts. |